

Councillor Suzanne Richards

Lead Member for Women's
Issues

Manchester City Council

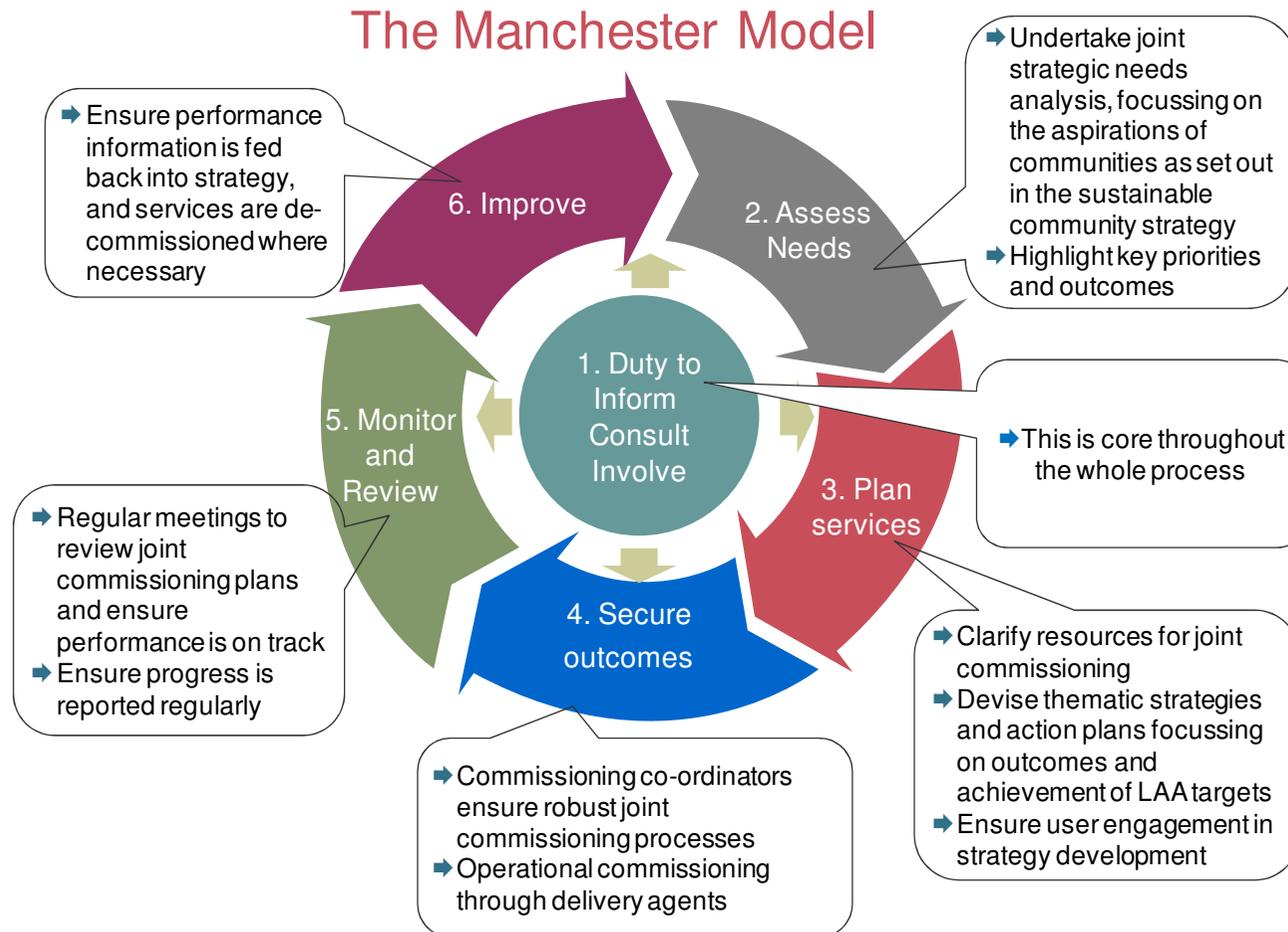




Manchester
Multi Agency
Domestic
Abuse
Strategy

2010-2014

Commissioning and Domestic Abuse



Assessment of Need

Domestic abuse services in Manchester

Needs assessment, gap analysis and recommendations to inform future commissioning and strategic planning.

AUGUST 2009

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hqn
consultancy

 HM Government

TOGETHER WE CAN
END VIOLENCE AGAINST
WOMEN AND GIRLS:
A STRATEGY

Commissioning Cycle: Plan Services

Objective 1 Communication

- Domestic Abuse embedded into key strategies and business plans
- Publicity



1 IN 4 WOMEN WILL BE A VICTIM OF DOMESTIC ABUSE

IF IT'S HAPPENING TO YOU OR SOMEONE YOU KNOW, FOR HELP OR ADVICE CALL:
The Domestic Abuse Helpline: 0161 636 7525

Greater Manchester Against Domestic Abuse - www.endthefear.co.uk

The screenshot shows the homepage of the 'End The Fear' website. At the top, there are four colored boxes with contact information: 'Domestic Abuse Helpline (Greater Manchester) 0161 636 7525', '24 Hour Domestic Violence Freephone Helpline 0808 2000 247', 'The Men's Advice Line 0808 801 0327', and 'Police Emergency 999'. Below this is a navigation menu with 'HOME', 'ADVICE AND INFORMATION', 'PRACTITIONERS', 'DIRECTORY', and 'HIDE SITE NOW'. The main content area features a grid of terms related to domestic abuse: 'money', 'power', 'rape', 'hope', 'is it abuse?', 'puts you down', 'stay safe', 'control', 'same sex abuse', 'choice to marry', 'jealousy', 'the law', and 'a better life'. Below the grid is a 'WELCOME TO' section with a search bar and a 'NEWS & CAMPAIGNS' section. The 'NEWS & CAMPAIGNS' section includes articles like 'Police Record Highest Number Of Domestic Abuse Calls Following England's World Cup Exit' and 'X Factor star helps blow the whistle on domestic abuse this World Cup'. At the bottom, there are three campaign images: 'BLOW THE WHISTLE ON DOMESTIC ABUSE' (a white t-shirt with 'STRIKER 0'), 'BEING CONTROLLED BY DOMESTIC ABUSE' (a remote control), and 'DOMESTIC ABUSE HAVE YOU THE BOTTLE TO STOP IT?' (a green bottle). Below these images are links: 'Worried about a friend?', 'Need help?', and 'Want to stop abusing someone?'. On the right side, there are more links: 'is it domestic abuse?', 'tell us what you think', 'find a local service', and 'in your language' with options for Hindi, Arabic, and Polish.

Objective 2 Prevention

- Training
- Working with children
- Learning from Serious Case Reviews
- A strategy for children



SAFEGUARDING Children e-ACADEMY
Awareness of Child Abuse and Neglect
Enabling the Children's Workforce to ensure children reach their potential



MSCB
MANCHESTER SAFEGUARDING CHILDREN BOARD

This course covers a variety of child protection issues and is suitable for anyone who comes into contact with children.

The e-Learning package:

- Provides Level 1 basic awareness for all
- Enables access to Higher Level MSCB Training
- Earns you CPD credits
- Counts towards your mandatory training
- Only takes 2 - 3 hours at a pace to suit you
- Can be accessed over the internet at any time or place
- Gives you 3 months to complete



Accidents can happen, but keep your eyes open for anything suspicious.

Children quite frequently sustain fractures which are accidental and where the cause is clear.

The majority will still be from unexplained fractures, however, a majority of these is no clear explanation.

Research has suggested that an early age onset of fractures occurring in children under the age of two years are non-accidental.

Children with frequently unexplained fractures which are accidental and where the cause is clear (where the cause is suggested to be from a fall or fall before reaching the child's age) are non-accidental.

Advance your personal and professional development.
It's Fast, Flexible and Certified!

For Further Details Contact:
MSCB Multi Agency Training Administrator
Daniel Cohen - 0161 203 3200



Safeguarding Children e-Academy
Virtual College
Marsel House
Stephensons Way
Ilkley, LS29 8BD
Tel: 01943 605 976
info@safeguardingchildrenea.co.uk
www.safeguardingchildrenea.co.uk

Objective 3 Provision

- Refurbishment of refuges
- Referral pathways
- Accessible services
- Central referral point

A Manchester refuge
playground



Provision- minimum standards

Minimum standards for responding to domestic abuse

The following standards are the minimum requirement for any statutory or voluntary agency coming into contact with those affected by domestic abuse.

Objective 1

Communication

We will communicate to our service users Manchester's one message – Domestic Abuse will not be tolerated.

Standard 1

We will work with partner agencies in the statutory and voluntary sector to ensure that domestic abuse is tackled by Manchester's multi agency strategy.

Standard 2

Domestic abuse posters will be displayed in all public areas and materials will be available in community languages and accessible formats.

Standard 3

We will promote and utilise the media around positive messages of local support for domestic abuse when possible.

Standard 4

Our key strategies will recognise domestic abuse as a priority for Manchester.

Standard 5

We will nominate a specific person within our organisation (agency or directorate) with lead responsibility for domestic abuse.

Standard 6

We will communicate developments in the multi agency domestic abuse work to staff in our agency and have further information on domestic abuse on our website or links to endthefear.co.uk.

Objective 2

Prevention

We will work with partner agencies to change attitudes and prevent abuse

Standard 7

We will support awareness raising of domestic abuse in children and young people either through directly working in schools or through confirming our support to agencies for whom this is their responsibility.

Standard 8

We will ensure relevant staff receive appropriate domestic abuse training and guidance.

Standard 9

We will provide a specific personnel policy on domestic abuse in the work place for staff. This would encompass clear guidance both for staff experiencing domestic abuse and those who may be perpetrating domestic abuse.

Standard 10

We will collate and share data on domestic abuse, under agreed standardised criteria, with our partner agencies.

Standard 11

We will ensure information is treated confidentially whilst protecting those who are at risk of harm through appropriately sharing information with relevant agencies.

Standard 12

We will encourage third party reporting of domestic abuse to increase safety in the workplace and the community.

Objective 3

Provision

We will work collectively with other agencies to help those affected by domestic abuse to continue their lives

Standard 13

We will base our responses to domestic abuse on the guidance given in the MSCB and MSAB protocol.*

Standard 14

We will provide timely support and help for those affected by domestic abuse, having particular regard for those identified as high risk.

Standard 15

We will work to enable a coordinated response to public needs from prevention and education to crisis and support.

Objective 4

Protection

We will support the criminal justice system to provide an effective response to domestic abuse

Standard 13

Where relevant legislation or agreed policies are in place, we will share information as required to tackle and prevent further crime and disorder and to uphold human rights.

Standard 14

We will refer to Manchester's Multi Agency Risk Assessment Conference when we are working with very high risk cases of domestic abuse.

*Some partner agencies including GMP, CPS, Courts and Probation have policies and procedures for dealing with domestic abuse which support the principles of the MSCB and MSAB protocol but also support the responses of the criminal justice system in further detail.

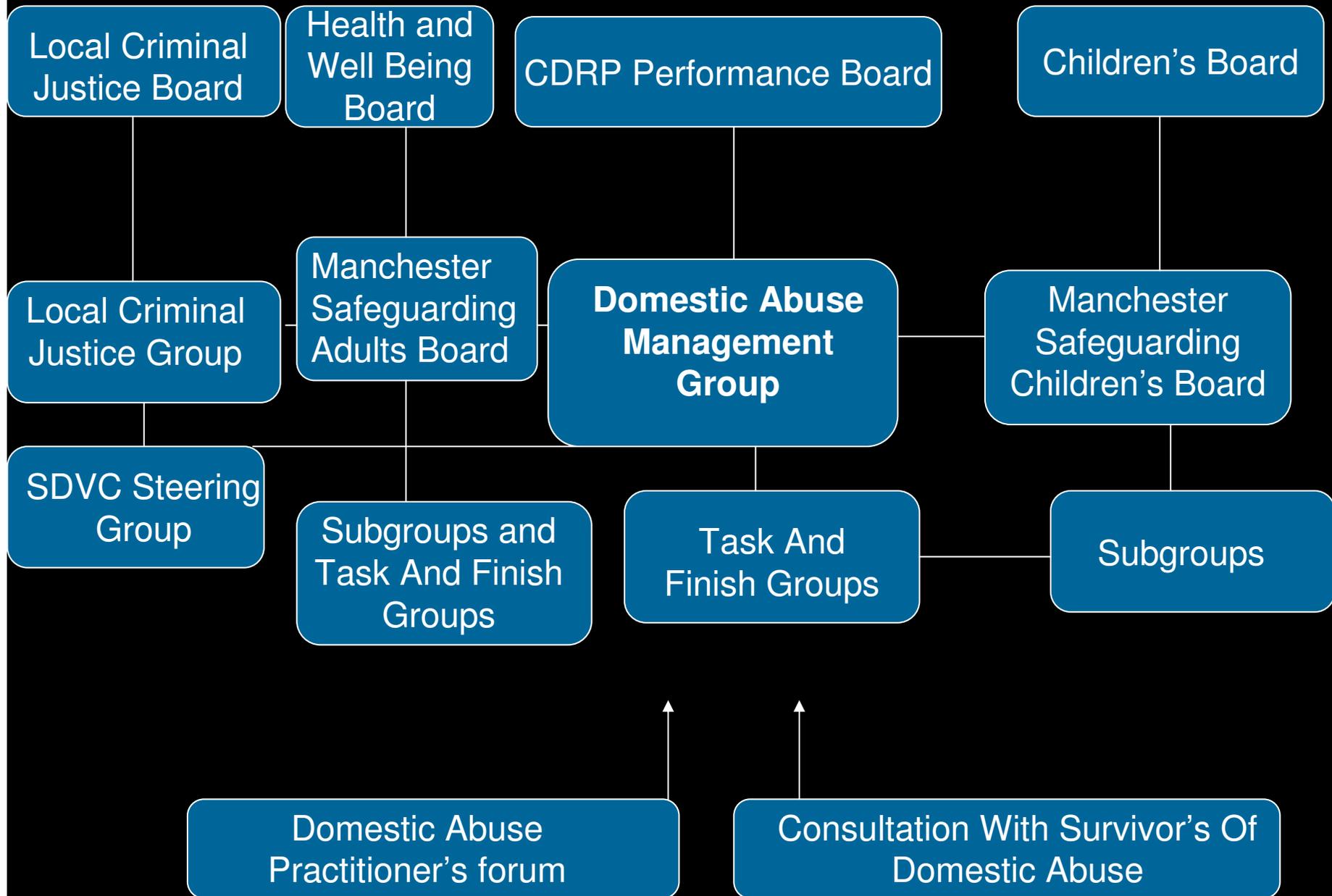
Objective 4 Protection

- Specialist Domestic Violence Court
- Multi Agency Risk Assessment Conference
- Perpetrator Programmes

Manchester Magistrates Court



The commissioning cycle: Monitor and Review



Improve

- Joint evaluation of services
- Survivor consultation
- Decommissioning, recommissioning, reprioritisation

The commissioning cycle: outcomes

- Currently done individually
- Move towards joint commissioning

“All services should be widely publicised and non domestic abuse agencies should be well informed as to what is available and be able to signpost them. There are services to try and stop people being killed through domestic abuse, but without proper long term prevention, the ability to achieve our potential, the recognition that we are not failures, resources to support our children, resources to overcome the negative coping strategies for example, alcohol or drug misuse, self harm among others. We may be alive, but we are not necessarily living.”