

MANCHESTER CRIME AND DISORDER REDUCTION PARTNERSHIP

DOMESTIC ABUSE MANAGEMENT GROUP

DELIVERY PLAN 2010-2011

MANCHESTER DAMG STATEMENT OF COMMITMENT AND INTENT

The Manchester Crime and Disorder Reduction Partnership defines domestic abuse as any incident of threatening behaviour, violence or abuse (psychological, physical, sexual, financial or emotional) between people who are or have been intimate partners or family members, regardless of gender. This definition goes beyond abuse that occurs between intimate partners, thus allowing a wider range of issues, such as forced marriages, to be addressed within this context.

Domestic abuse threatens the health and safety of victims and their children, costs the city approximately £40.6 million each year and is affecting the city's economic growth and regeneration plans. Manchester has a zero tolerance attitude to all forms of domestic abuse. Multi-agency work at a strategic and operational level has a duty to prioritise support for victims and their children as well as tackle the behaviour of perpetrators.

The DAMG aims:

- To ensure domestic abuse is a strategic priority for all.
- To improve early identification and prevention of domestic abuse.
- To reduce the prevalence of domestic abuse.
- To ensure that victims of domestic abuse and their children are adequately protected and supported
- To hold perpetrators of domestic abuse accountable and increase the rate of domestic abuse offences that are brought to justice.
- To ensure that victims and perpetrators receive quality services which meet the needs of Manchester's diverse communities.

The following is the 2010/2011 delivery plan for Manchester's Domestic Abuse Strategy.

**Objective 1:
To ensure domestic abuse is communicated as a key Manchester priority.**

PRIORITY	ACTIONS	OUTCOME MEASURE	TIMESCALE	PERSON RESPONSIBLE	LINKS TO KEY STRATEGIES/BOARDS
1. Communicate Manchester's one message – Domestic Abuse will not be tolerated. (VAVG p.8 and HQN recommendation 1 and 59)	Map key partner action plans and key reporting boards and groups. Ensure domestic abuse delivery plan is on key partnership agendas for senior strategic prioritisation.	Domestic abuse is recognised as a priority at a senior and strategic level across all agencies. Key multi-agency strategic action plans reflecting the principles of Manchester's domestic abuse strategy	March 2011	Crime and Disorder Team MCC	Manchester's LAA NHS Manchester operating plan Community Strategy State of the city Performance Board NHS Commissioning Strategic Plan 09-14
	Work with other Greater Manchester leads to create a Greater Manchester Wide publicity campaign.	12 Greater Manchester Boroughs working together and contributing towards a joined up publicity campaign. Increase of 5% in calls to Manchester Women's domestic abuse helpline.	March 2011 with an interim report September 2010.	Independent Choices	CDRP -Communications strategy Independent choices business plan
	Refresh Manchester's Domestic Abuse strategy.	Event held to launch refreshed strategy. Launch event covered in Manchester's Media.	September 2010	Domestic Abuse Coordinator	CDRP – Communications strategy.

Objective 2:
Prevention- changing attitudes and preventing abuse: Awareness raising campaigns, safeguarding and educating children and young people, early identification/intervention and training

PRIORITY	ACTIONS	OUTCOME MEASURE	TIMESCALE	PERSON RESPONSIBLE	LINKS TO KEY STRATEGIES/BOARDS
<p>2.Development of a specific children's strategy for domestic abuse in reflection of the children and young people's plan which integrates preventative work (education in schools) and supportive work (children's workers) within a Think Family format. (VAVG p.26-28 and HQN recommendation 26, 28, 29, 30)</p>	<p>Task and finish group to:</p> <ul style="list-style-type: none"> Review the strategic government structure which oversees domestic abuse and children and young people Draw up a comprehensive strategy for supporting children affected by domestic abuse in Manchester. Include: <ul style="list-style-type: none"> A tiered model of intervention for children affected by domestic abuse. Priority 10 of this plan – voluntary perpetrator programmes. The evidence base and referral pathway for specialised D.A. children's workers within the wider context of services for children and young people in Manchester. 	<p>Report circulated to DAMG and MSCB drawing on examples of national good practice and a range of options for service development. Report to Children's Board</p> <p>Rapid implementation of report findings</p>	<p>July 2010</p> <p>August 2010</p> <p>September 2010</p>	<p>Manchester Women's Aid Children's Services MCC MSCB Domestic Abuse Coordinator Greater Manchester Police</p>	<p>Manchester Safeguarding Children Board and Business Plan Think Family Strategy Youth Crime Strategy</p>
	<p>Increase number of high risk referrals to IDVA (Independent Domestic Violence Advisor)</p>	<p>Children's services (MCC) working in partnership with IDVAs as part of safeguarding process. Increase CS referrals to IDVA (Independent domestic violence advisor) by 25%.</p>	<p>March 2011</p>	<p>Children's Services MCC</p>	
	<p>Ensure front line practitioners employ an effective response to domestic abuse through the Common Assessment Framework (CAF) and 'Working together to safeguard children from Domestic Abuse' the multi agency MSCB</p>	<p>Review impact of CAF and the multi agency protocol through audit of multi agency files and outcomes of serious case reviews. Report to DAMG and MSCB.</p>	<p>December 2010</p>	<p>Children's Services MCC</p>	

	protocol.					
	Task and finish group to ensure coordinated delivery of Domestic Abuse education materials to Manchester Schools.	Co-ordinator of domestic abuse education work nominated by Education. Teachers trained in Domestic Abuse and how to use the materials. Clear referral pathway in place. Report to DAMG which schools have delivered the DA pack and number of teachers trained. Domestic Abuse posters displayed in settings where there are children and young people.	June 2010 Sept 2010	Children's services MCC		
	Multi agency training on forced marriage to be arranged for key staff groups.	Those working with children including children missing from education team and school teachers trained in forced marriage and honour based violence. Report to DAMG on no. of staff trained and no. of referrals re forced marriage to IDVA (Independent Domestic Violence Advisor) and Women's Aid.	March 2011	Children's services MCC		
	Task and finish group to review serious case reviews and implement learning.	Action points from cases relating to domestic abuse and progress of implementation reported to DAMG and MSCB quarterly.	March 2011	Children's services MCC		

<p>3. Promote domestic abuse training including mandatory training and safe (routine/selective) enquiry by key agencies/departments (VAWG consultation p.30 and 57 and HQN recommendation 6, 17, 55, 57, 58).</p>	<p>Ensure senior leads plan and resource training of frontline staff in domestic abuse. Work with senior leads with the view to prioritising domestic abuse as mandatory training within mandatory safeguarding training.</p>	<p>Key agencies in city to have domestic abuse training in place. Training included in self assessment chart of priority 4. Map of agencies offering mandatory and non mandatory safeguarding and domestic abuse training. Implementation of the multi-agency e-learning pack in 5 agencies/departments</p>	<p>September 2010 December 2010</p>	<p>Organisational Development MCC</p>	<p>Safeguarding adults board and multi agency business plan. MSCB business plan.</p>
	<p>Task and finish group to agree training standards across agencies.</p>	<p>Set of training standards agreed</p>	<p>December 2010</p>	<p>Organisational Development MCC</p>	
	<p>Task and finish group to consider pooling training budgets and resources</p>	<p>Opportunities and Challenges paper reported to DAMG</p>	<p>September 2010</p>	<p>Organisational Development MCC</p>	
	<p>Target 10 GPs in wards with highest numbers of domestic abuse call outs to GMP and offer training. Embed domestic abuse within GP registrar training.</p>	<p>10 G.P surgeries providing standard information for victims and engaged with domestic abuse support agencies and MARAC process. GP registrar course leaders identified and domestic abuse booked into training courses for 30 G.P registrars.</p>	<p>March 2011</p>	<p>NHS Manchester</p>	
<p>4. Improve data recording by Manchester agencies (VAWG p.41 and HQN recommendation 7, 15, 24).</p>	<p>Identify RSL training opportunities and promote to senior RSL leads. Agency data to be mapped and gaps in statistical knowledge identified. Data sharing protocol to be produced</p>	<p>50 RSL staff attending training in domestic abuse awareness. Report to DAMG with recommendations for future development</p>	<p>September 2010 September 2010</p>	<p>Crime and Disorder Team MCC Domestic Abuse Coordinator GMP</p>	<p>1 Team Strategy Manchester Crime Reduction Strategy Strategic Threat Assessment</p>

Objective 3: Provision- helping those affected by domestic abuse to continue their lives; Effective provision of services, advice and support, emergency and acute services, refuges and safe accommodation.

PRIORITY	ACTIONS	OUTCOME MEASURE	TIMESCALE	PERSON RESPONSIBLE	LINKS TO OTHER KEY STRATEGIES/BOARDS
<p>5. Ensure a quality response and survivor focused service provision by Manchester agencies. (p.61-62 of VAWG strategy and HQN recommendation 5, 27)</p>	<p>All DAMG representatives to create a statement of minimum standards survivors of domestic abuse can expect from their agency.</p>	<p>All minimum standards circulated at DAMG meeting and placed on the endtheftear website.</p>	<p>September 2010</p>	<p>Mental Health and Social Care Trust</p>	<p>ASB strategy Community cohesion strategy</p>
	<p>Task and finish group to create a self assessment chart for agencies to drive quality provision forwards.</p>	<p>Self assessment chart brought to DAMG and placed on the endtheftear website.</p>	<p>December 2010</p>	<p>Mental Health and Social Care Trust</p>	
	<p>Develop multi agency domestic abuse principles</p>	<p>Adoption of the principles as part of the minimum standards. Principles endorsed to staff by multi agency leads. Copy of the principles available on endtheftear website and individual agency websites.</p>	<p>December 2010</p>	<p>Mental Health and Social Care Trust Domestic Abuse Coordinator</p>	<p>Safeguarding adults board Safeguarding adults multi agency business plan</p>
<p>6. Ensure quality service provision is available to those at greater risk of being subjected to domestic abuse or at increased risk of serious injury and mortality(VAWG p.15 and HQN recommendation 23, 25,)</p>	<p>Develop pathway to increase referral from A&E to Domestic Abuse services and MARAC (link to priority 9).</p>	<p>Clear pathway between A&E, MARAC and Domestic Abuse services. 20 A&E referrals to domestic abuse agencies.</p>	<p>December 2010</p>	<p>Adult Social Care MCC Manchester Women's Aid NHS Manchester</p>	
	<p>Continue to monitor progress of PATHway project in St Mary's maternity hospital</p>	<p>Final evaluation report</p>	<p>December 2010</p>	<p>NHS Manchester</p>	<p>NHS commissioning strategic plan 09-14</p>

	Establish a coordinated approach to supporting victims of domestic abuse who misuse drugs and alcohol.	Report presented to DAMG and Drug and Alcohol Action Board including information and recommendations about: Referral pathways. How public and professionals are informed about services. Training in both the domestic abuse and substance misuse sectors. Arrangements for routine enquiry within the substance misuse sector.	September 2010	Drug and Alcohol Strategy Team	Safeguarding Adults board and multi agency business plan The Alcohol strategy The annual drug treatment plan
	Quality assure and create a commissioning argument around mainstreaming IDVAs	IDVA service operating effectively in city	March 2011	Crime and Disorder Team MCC	
	Support survivor groups and report on specialist services for women with No Recourse to public funds or state benefits. Analysis of any gaps in service to be included in the report.	Women with No Recourse supported in City. Service information on End the Fear website	December 2010	Manchester Women's Aid Supporting People MCC	Supporting People commissioning and strategy 2010-2015
	Task and finish group to look at accessibility of services for older people and people with disabilities who experience domestic abuse	Report written outlining good practice points and areas for future improvement	March 2011	Mental Health and Social Care Trust Adult Social Care MCC Supporting People MCC	Safeguarding adults board and multi agency business plan Supporting People commissioning and strategy 2010-2015
7. Develop shared risk assessments and a shared referral process within the DV and SV sector with a central referral point/24 hour service. (VAWG p.48	Create a joint referral pathway for high risk cases to be referred to MARAC. Task and finish group (including Manchester Rape Crisis, Manchester Action on Street Health (MASH) and Victim Support representatives) to map the current referral pathways into support	Proposal written outlining costs, commitment and future options	December 2010	Manchester Women's Aid Adult Social Care MCC Independent Choices Sexual Assault	Independent Choices Business Plan Prostitution strategy and Prostitution Forum Supporting People commissioning and strategy 2010-2015

HQN recommendations 4, 21, 33, 35, 39, 51, 56)	services and the work required to develop a central referral point/24 hour service.			Referral Centre Children's Services MCC Supporting People MCC Crime and Disorder Team MCC	
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Objective 4:
Protection-Delivering an effective criminal justice system: Investigation, prosecution, victim support and protection; perpetrator programmes.

PRIORITY	ACTIONS	OUTCOME MEASURE	TIMESCALE	PERSON RESPONSIBLE	LINKS TO OTHER KEY STRATEGIES/ BOARDS
<p>8. Monitor and improve the effectiveness of the criminal justice system including MAPPA, IDAP and the SDVC (HQN recommendation 10 and VAWG p.59-60)</p>	<p>Increase effectiveness of Specialist Domestic Violence Courts (SDVC) by increasing the cooperation and confidence of witnesses.</p>	<p>Increase % of special measures statements taken at first meeting with the victim by police officer.</p> <p>Report % increase in use of bail conditions to assure and protect victims</p> <p>Publicise SDVC to promote victim confidence in the process</p>	<p>September 2010</p>	<p>GMP HMCS</p>	<p>Local criminal justice plan and the LCJG delivery plan</p>
	<p>SDVC steering group to take action on any areas identified by the Domestic Abuse waterfall analysis where the SDVC is not performing well</p>	<p>SDVC data demonstrating improvements including % of discontinued domestic abuse trials post 1st hearing (currently 19% compared with 5.1% for all trials) reported to LCJG and DAMG.</p> <p>Report on improvements in domestic abuse offenders brought to justice to serious violent crime and serious sexual crime ratios.</p>	<p>September 2010</p>	<p>GMP HMCS</p>	<p>Local criminal justice plan and the LCJG delivery plan</p>
	<p>CPS to commission research into why witnesses fail to attend Court and develop an action plan with SDVC steering group and LCJG partners</p>	<p>Waterfall graph circulated to DAMG Action plan developed and implemented</p>	<p>September 2010</p>	<p>GMP CPS HMCS</p>	<p>Local criminal justice plan and the LCJG delivery plan</p>
	<p>Establish a project to increase the quality of</p>	<p>10 Police & 10 Domestic</p>	<p>March 2011</p>	<p>GMP</p>	<p>Local criminal</p>

	photographic evidence of domestic abuse (Report to include both digital cameras and police body cameras).	Abuse Workers trained in collection of photographic evidence Cameras provided to trained staff Protocol agreed. Report to DAMG and LCJG	September 2010	CPS, Adult Social Care MCC, Manchester Women's Aid	justice plan and the LCJG delivery plan
	Continue to operate police Domestic Violence Enforcement Campaign focusing on the 2010 world cup	Increase in number of police actions against perpetrators including increase in % of crimes detected & increase in number of victims spoken to by a specialist domestic violence officer.	September 2010 following World Cup and end of year March 2011.	GMP	The Policing Plan
	Outline the effectiveness of current statutory interventions with perpetrators including MAPPA, IDAP and prison based perpetrator programme – healthy lifestyles.	Report to DAMG covering: % of DV perpetrators who re offend whilst on MAPPA within a 1 year period. No of associated victims referred to IDVA/ Women's Aid/MARAC by the Probation victim unit. No of DV perpetrators assessed as unsuitable for IDAP and their sentencing outcomes. No of perpetrators successfully completing IDAP No of DV perpetrators not completing IDAP who are then sentenced to custody. No of prisoners who complete the healthy lifestyles programme.	December 2010	Greater Manchester Probation Trust.	GMPT Business Probation Annual Delivery Plan

	Explore the service needs of victims of domestic abuse who are partners/ex partners/family members of gang members who are monitored by MAPPAs.	Report to DAMG including: % of MAPPAs cases where there is ongoing domestic abuse by perpetrators. Current referral pathways of identified victims.	December 2010	Greater Manchester Probation Trust.	GMPT Business Probation Annual Delivery Plan
	Explore the effectiveness of interventions employed to manage DV perpetrators in the IOM cohort.	Report to DAMG including number of DV perpetrators within the IOM cohort and future recommendations.	March 2011	Greater Manchester Probation Trust.	GMPT Business Probation Annual Delivery Plan

9. Quality assure Manchester's MARAC (Multi Agency Risk Assessment Conference) (HQN recommendation 13 and VAWG p.9)	Manchester's MARAC to adopt the Paloma information technology system to ensure accountability of agencies and their actions.	Agencies to input action updates on paloma for audit by MARAC coordinator.	December 2010	MARAC Coordinator MCC	
	All 3 A&E departments to identify patients who have been referred to MARAC and share information.	Information received monthly from 3 A&Es and accessible on audit of paloma system.	March 2011	MARAC Coordinator MCC	
	Review MARAC to determine consistency of referral and procedure across the 3 divisions. Adapt the CAADA model to ensure that the volume of cases in Manchester are managed in the most effective way. Link MARAC into the Think Family Strategy.	Report on how the review will look Review finished and reported to DAMG	June 2010 March 2011	MARAC Coordinator MCC MARAC Coordinator MCC	Think Family Strategy

<p>10. Develop a perpetrator programme including a child focused risk assessment service and a women's safety service (HQN recommendation 18 and 50, VAWG p.9,10,71 and 72)</p>	<p>Circulate to DAMG research evidence and previous feasibility study on VPPs Create final VPP proposal detailing:</p> <ul style="list-style-type: none"> • The child focused risk assessment service • Which perpetrators we would target • Mechanisms of getting perpetrators onto a programme • What we would want from programme providers. • An overview of the service as a part of the coordinated community response model and integrated offender management. 	<p>Clear outline of programme and evidence base available for partners</p> <p>Perpetrator programme provider identified and programme created Funding committed.</p>	<p>June 2010</p> <p>Service commissioned to provider October 2010.</p>	<p>Domestic Abuse Coordinator</p>	<p>Alcohol strategy Drug and alcohol strategy</p>
	<p>Establish a co-ordinated approach to tackling perpetrators who misuse drugs and alcohol.</p>	<p>Report to DAMG covering: An overview of the different services perpetrators who use drugs and alcohol may encounter. No of offenders with low alcohol/drug use being given a requirement by the SDVC to attend substance misuse agencies for brief advice. Gaps in services and future recommendations.</p>	<p>June 2010</p>	<p>Drug and Alcohol Strategy Team MCC</p>	<p>Alcohol strategy Drug and alcohol strategy</p>
	<p>Task and finish group set up to consider the feasibility of a young perpetrators programme</p>	<p>Research review completed. Map of Manchester services along with identification of gaps written into an options paper for DAMG.</p>	<p>September 2010</p>	<p>Manchester Women's Aid Children's Services, MCC Youth Offending Team</p>	<p>Youth Crime Strategy</p>